

Q: 电脑客户端中的播放功能支持哪些视频格式?

A: mp4、avi、wmv、rm、rmvb、mov、flv

Q: 为什么播放视频时加载不成功呢?

A: 电脑存放视频的路径和视频名字不要有除中、英文、数字外的字符。

Q: 为什么播放视频的时候只有声音没有画面呢?

A: 播放视频的时候需要打开摄像头才能播放出画面的。

Q: 使用客户端中的“播放”功能时，比较卡怎么回事?

A: 有两种情况: 1. 播放的是超清视频，但电脑硬件配置跟不上的话会导致播放的时候出现卡顿（非网络原因的卡顿）2. 学生看视频卡顿，而老师这边看不卡顿的话，那么需要老师切换到低画质，这是网络问题，老师上行带宽或学生下行带宽不足导致卡顿。

The screenshot shows a software interface for a dual-classroom system. The main content area displays a slide titled "二、双师课堂简介" (Introduction to Dual-Classroom). The slide contains the following text:

1、定义: 所谓“双师课堂”，是指“名师直播教学+线下辅导老师答疑”的模式，基于网络互动视频直播技术，由两名老师远程配合共同完成教学，主讲老师通过大屏幕远程直播授课，辅导老师在课堂内负责课堂管理、答疑等。

2、百家云双师课堂模式图解:

The diagram illustrates the workflow: A "主讲教室" (Main Classroom) where the "老师远程授课" (Teacher remote teaching) is connected to a "远程教室" (Remote Classroom) where the "辅导老师答疑" (Tutor answering questions) is located. Both are connected to a central "百家云" (Baiduyun) cloud platform, which is linked to "校园网" (Campus Network) and "互联网" (Internet). The "学生移动听课" (Students mobile listening) are also connected to the cloud platform.

3、关键点:

- 两个老师：主讲老师位于主讲教室，辅导老师位于远程教室；

The interface also features a sidebar on the right with a "白板" (Whiteboard) section, a "发言列表" (Speaking List) with a "聊天" (Chat) window, and a "我的课件" (My Courseware) section with a list of dates from 3/21 to 10/21. At the bottom, there is a control bar with icons for "下课" (End Class), "播放" (Play), "录课" (Record), and "屏幕分享" (Screen Share).